

Health IT Certification Program

The Office of the National Coordinator for Health Information Technology

REAL WORLD TESTING PLAN TEMPLATE

GENERAL INFORMATION

Plan Report ID Number: 20211006NAT

Developer Name: National Jewish Health

Product Name(s): National Jewish Health Patient Portal

Version Number(s): 3.0

Certified Health IT Product List (CHPL) ID(s):15.02.02.2937.A021.02.00.1.180220

Developer Real World Testing Page URL: <https://my.njhealth.org>

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

Use Cases have been developed for View, Download, and Transmit of 2015 CCDA elements available to patients via the National Jewish Patient Portal. Each Use Case serves as an executable 'Pass, Fail, or Unachievable' test plan that will verify compliance with the "170.315 (e)(1): View, Download, and Transmit to 3rd Party" criteria.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

Standard (and version)	N/A
Updated certification criteria and associated product Health IT Module CHPL ID	N/A
Method used for standard update	N/A
Date of ONC-ACB notification	N/A
Date of customer notification (SVAP only)	N/A
Conformance measure	N/A
USCDI-updated certification criteria (and USCDI version)	N/A

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MEASURES USED IN OVERALL APPROACH

DESCRIPTION OF MEASUREMENT/METRIC

Measurement/Metric	Description
Pass/Fail/Unachievable	Manual execution of test cases for CCDA elements in the National Jewish Health Patient Portal for View, Download and Transmit. 1 to 3 Actors per Use Case will be used to verify the results including: an Adult Patient; an Adult Authorized Representative of Patient; a Parent or Legal Guardian of a Minor Patient. The limiting factor will be the existence of certain CCDA elements' applicability to the selected Actor (e.g., Pediatric vs Adult).

ASSOCIATED CERTIFICATION CRITERIA

Measurement/Metric	Associated Certification Criteria
Pass/Fail/Unachievable	170.315 (e)(1): View, Download, and Transmit to 3rd Party

JUSTIFICATION FOR SELECTED MEASUREMENT/METRIC

Measurement/Metric	Justification
Pass/Fail/Unachievable	If Elements of the CCDA are available for the current Actor, then they must be Viewable, Downloadable and Transmittable from the National Jewish Health Patient Portal. Pass / Fail / Unachievable metric is justified by virtue of the nature of View, Download, and Transmit being either successfully achieved, unsuccessful or, in the case of non-existence of the specified data element for a particular Actor, Unachievable. While our Real World Test Plan will be executed at a point in time for measurement and reporting purposes (the Results Collection Period), the Use Cases are specified to be executable on a daily basis by a myriad of Actors interacting with CCDA elements via the National Jewish Health Patient Portal. In the case of a 'Fail' result outside of our Results Collection Period, it is expected the Actor would report the issue to National Jewish Health for investigation and remediation.

CARE SETTING(S)

Care Setting	Justification
Ambulatory	National Jewish Health's care setting is that of an ambulatory nature. Actors (Patients and Authorized Representatives) wanting access to their CCDA elements through the National Jewish Health Patient Portal can establish a patient portal account to realize this goal. Within National Jewish Health's ambulatory setting for both adult and pediatric patients exist multiple clinics including Allergy, Asthma, Clinical Immunology, Cardiology, Gastroenterology, Mycobacterial and Respiratory Infections, Oncology, Pathology, Pulmonology, Radiology, Sleep Medicine, and Rheumatology.



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EXPECTED OUTCOMES

Measurement/Metric	Expected Outcomes
<i>Pass/Fail/Unachievable</i>	<i>Identified CCDA elements are successfully (or unsuccessfully) Viewed, Downloaded and/or Transmitted, or the outcome is Unachievable due to a lack of CCDA elements associated with the Actor.</i>

SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Real World Testing Starts	Patient Portal	11/07/2022 1 Day
Real World Testing Execution and Review	Patient Portal	11/08/2022 - 11/29/2022 3 Weeks
Real World Testing Results Delivery	Patient Portal	11/30/2022 - 12/08/2022 1 Week

ATTESTATION

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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